





PATENTS  
112025-0421C1  
Seq. #8698 CPOL # 392867

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

In Re The Application of:	)	
Lawrence Johnson et al.	)	
	)	
Serial No.: 10/728,610	)	Examiner: Al Aubaidi, Rasha S.
	)	
Filed: December 5, 2003	)	
	)	
For: CALL ROUTING CONTROL US-	)	Art Unit: 2642
ING CALL ROUTING SCRIPTS	)	
	)	
	)	
	)	Cesari and McKenna, LLP
		88 Black Falcon Avenue
		Boston, MA 02210
		October 14, 2005

"Express Mail" Mailing-Label Number: EV 336699790 US

Honorable Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

**FORMAL DRAWING TRANSMITTAL LETTER**

If the Examiner in charge of the above-identified application approves, please substitute the enclosed drawing sheets containing formal version of Figure 2 for the corresponding drawing sheets currently in the application.

Please charge any additional fee occasioned by this paper to our Deposit Account  
No. 03-1237.

Respectfully submitted,

  
\_\_\_\_\_  
Shannen C. Delaney

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